



ITT

ITT Water & Wastewater AB

Gesällvägen 33
174 87 Sundbyberg
Sweden

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Robot Pump Units and Spares



To whom it may concern:

ITT Water & Wastewater purchased Holland-based Robot Pumps Company and manufacturing unit during 2001. Subsequently, the decision to close the manufacturing unit and dissolve the brand was carried out on June 30, 2010. ITT Water & Wastewater confidently made this decision knowing it could continue to meet the needs of Robot Pumps customers with its complete range of energy-efficient products covering all existing Robot units, duty points and installations.

Naturally, when ITT Water & Wastewater purchased Robot Pumps Company it became the owner of the Robot Pumps brand name and logo.

It has come to the attention of ITT Water & Wastewater that pumps, similar in design and appearance to the Robot Pumps previously manufactured and sold by ITT Water & Wastewater, are available on the global market. It has also come to our attention that some units are re-branded in certain countries as Robot Pumps. These are not the same Robot Pumps manufactured by ITT Water & Wastewater and therefore may not be manufactured according to the same high standards of our organization.

Genuine spare parts for Robot Pumps from ITT Water & Wastewater will be available through our extensive global distribution and sales network. Spares for Robot-brand pumps manufactured in Holland will be available from ITT Water & Wastewater until June 30, 2020. ITT Water & Wastewater remains the only authorized Original Equipment Manufacturer (OEM) for all Robot spares. For additional information you can visit the website: www.ittwwwalphen.com

We would like to invite owners of Robot Pumps to contact Bennie Thiart at ITT Water & Wastewater South Africa (Pty) Ltd, phone 011 966 9300, to show you our complete range of energy-efficient solutions designed to meet all of your pumping needs.

Sincerely,

Anders Fredriksén
VP & Director Business Unit Transport
ITT Water & Wastewater